

Refund and cancellation policy

More than 4 weeks period: You can cancel your reservation and receive a partial refund, \$200 dollars from your deposit will be retained by Velocity as we encounter fees once you register.

Less than 4 weeks: Should you need to cancel within less than 4 weeks of the retreat date, a refund will not be issued because reservations for event space, catering, and other expenses will have already been attributed to the event.

If we cancel the event: A full refund will be issued to participants

Travel and health insurance

Of course nobody books a retreat with the intention of canceling it, but the pandemic has shown us that unexpected events do occur, so we only allow guests with travel insurance that cover COVID and any other illness related cancellations. Furthermore, you participate in the workshop at your own risk and you must employ your own judgment when participating.

Exceptions

Due to non-recoverable payments that we must make in advance to secure the retreat, exceptions to our policies cannot be made for any reason, including positively tested to COVID-19 or other health conditions, family or

work emergencies, bad weather, or change of mind. If you cannot reach the training due to unforeseen circumstances such as strikes, weather circumstances, and missed, delayed or canceled flights, the retreat fees remain non-refundable. If you arrive late or need to leave your retreat early, you will not receive any refund on the remaining time of your scheduled stay.

Covid Policy

COVID-19 is still contagious and very present, and we take the health of our participants and team very seriously. We ask everyone to be as mindful as possible in the days leading up to the retreat to ensure a healthy, safe space for everyone. If we deem the number of incidents around the time our retreat is held to be alarming, we have the right to ask guests to perform a self-test before entering the training.